

Access to Grandview Pool Amenities

As of June 2009 the Grandview HOA Board of Directors decided to re-implement the electronic access system for the pool gate and restrooms. This system provides members a more secure way to access amenities than the previous punch code system and restrict outsiders and members with outstanding issues from using the facilities.

The access system uses a unique HID key fob assigned to each members home and when touched to the white blank reader cover plate will grant access. If you require additional fobs for your household, you may purchase for **\$6.00** until August 10th by sending a check and request to the attention of

Attn: The Glen at Grandview PM
Community Management Associates
1465 Northside Drive Suite 128
Atlanta, GA 30318

Lost Replacement fobs cost \$12.00 each.

If you lose your fob it will need to be deactivated from the system before a new fob is issued.

FAQ's

What about the Tennis courts? The tennis courts will continue to use the punch code system. The code will be given upon request. Court reservation are made through a link on the community website found on www.grandviewtheglen.com

How does the new system work?

- After touching the gray key fob to reader cover plate, you will here the latch open. Just open the pool gate or restroom door to enter. It will remain unlocked for 3 seconds before it relocks.

How durable is the fob? The fob is waterproof and should not suffer any negative effects if dropped.

Do I need the fob to get out of the restrooms or pool area? No but you will need one to get back in.

- The pool gate has an exit button to unlatch the gate to exit or use just use the handle.

I did not receive a fob and just recently moved to Grandview.

- If you did not receive a fob **contact the previous owner and ask for it.** They may have left it in the home or it was given back to the property manager. Contact **Community Management Associates** direct number **404-835-9100**.

Why doesn't my fob work anymore? You may have an outstanding issue with the Association.

Please contact **Community Management Associates** direct number **404-835-9100**. Reactivation may take up to two weeks.

I am selling my home; do I need to return my fob(s)?

- **Yes**, please return all fobs to the **Property Manager** or to a **Board Member** or leave for the new owners to use.



Key fob



Reader Cover Plate